

November 24, 1888

Flight BA38-24nov88

Dear Customer,

If you are travelling today please be aware that as a result of an ongoing industrial dispute at the catering supplier, Gate Gourmet, we are unable to provide a meal service on International or Domestic flights. There will be a limited cold meal service on all intercontinental flights.

Unfortunately, we are unable to meet any special dietary requirements, or provide baby food or duty free sales onboard. Drinking water will be available on all flights.

We are doing everything possible to make sure customers have the opportunity to obtain food before they fly. Meal vouchers will be issued to all customers for use in 'Muller Gasthof' restaurant after you went through immigration and security check.

Please accept my sincere apologies for the inconvenience you have been caused by this reduced level of service.

Yours faithfully,

*Hans Grubber
Customer Service Manager
British Airways - Holy German Empire*